

# TERMS & CONDITIONS

By placing this order you agree to the following terms and conditions:

There will be a \$25.00 hold put on your credit card as part of your order. This hold will be released (usually within 30 days) after you have activated your service with DIRECTV.

The installation date and time you have selected is subject to availability and verification of your order. You will receive a phone call to finalize the date and time of your installation with DIRECTV.

If you live in an apartment or condominium, custom fees will apply to your order and will be disclosed by the installer prior to installation.

Your order is subject to credit approval. Should any fees be required, based on credit, you will receive an email with applicable details and requirements.

Offer for new residential customers only.

Applicable taxes not included in system price.

Within 30 days of equipment purchase you agree to activate and pay 24 consecutive months of any DIRECTV TOTAL CHOICE (\$49.99/mo. or above) or DIRECTV PARA TODOS programming package (\$29.99/mo. or above). In certain markets, programming and pricing may vary.

Offers end 9/30/09, on approved credit, credit card required (except in MA & PA). New customers only (lease required, must maintain programming, DVR and HD Access). Hardware available separately. Lease fee \$5.00/mo. for second and each additional receiver. \$19.95 handling & delivery fee may apply. **NFL SUNDAY TICKET™ SuperFan™**; **NFL SUNDAY TICKET subscription required to order NFL SUNDAY TICKET SuperFan.** Add SuperFan for an additional \$20/month. Blackout rules and other conditions apply to NFL SUNDAY TICKET and all SuperFan features and are based on eligibility of customer's service address. **HD PROGRAMMING:** To access DIRECTV HD programming, an HD Access fee (\$10.00/mo.), a DIRECTV Slimline Dish, a DIRECTV HD Receiver, HD TV equipment and a qualifying programming package are required. HD channels include 5.1 surround sound when available from programmer. Additional equipment required and sold separately. "Dolby" and the double-D symbol are trademarks of Dolby Laboratories. Only one game may be accessed from any device at any given time. The following is recommended: a computer running Microsoft Windows 2000, XP or Vista operating system or Mac OSxv10.4.9 or later. This service is also available on Linux operating systems. Computer hardware, software and internet connection not included. Visit [directv.com/NFLMobile](http://directv.com/NFLMobile) for a list of compatible phones. Only available on certain devices from certain providers. Additional data charges may apply. Please check with your service provider. **LOCAL CHANNELS:** Eligibility based on service address. **CUSTOMER SATISFACTION CLAIM:** Among the largest national cable & satellite TV providers. 2009

American Customer Satisfaction Index, University of Michigan Business School.

**PROGRAMMING OFFER:** Featured package name and price: PREMIER \$109.99/mo. 2009 NFL SUNDAY TICKET billed in five monthly installments of \$59.99 each. In the sixth month, PREMIER package will automatically continue at the then-prevailing rate and DVR service will continue at \$6.00/mo.; unless customer calls DIRECTV to change service. NFL SUNDAY TICKET automatically continues each season at a special rate, unless customer calls to cancel prior to start of season. Blackout restrictions and other conditions may apply. DIRECTV System has a feature which restricts access to channels. In certain markets, programming/pricing may vary. **INSTANT REBATE:** Advanced equipment instant rebate requires activation of the CHOICE XTRA package or above; MÁS ULTRA or above; Jadeworld; or any qualifying international services bundle, which shall include the PREFERRED CHOICE programming package (valued at \$35.99/mo.). **DVR service (\$6.00/mo.) and HD Access fee (\$10.00/mo.) required for HD DVR lease.** LIMIT ONE ADVANCED EQUIPMENT REBATE PER ACCOUNT. **INSTALLATION:** Standard professional installation only. Custom installation extra. **SYSTEM LEASE:** Purchase of 24 consecutive months of any DIRECTV base programming package (\$29.99/mo. or above) or qualifying international services bundle required. **FAILURE TO ACTIVATE ALL DIRECTV SYSTEM EQUIPMENT IN ACCORDANCE WITH THE EQUIPMENT LEASE ADDENDUM MAY RESULT IN A CHARGE OF \$150 PER RECEIVER NOT ACTIVATED. IF YOU FAIL TO MAINTAIN YOUR PROGRAMMING, DIRECTV MAY CHARGE A PRORATED FEE OF \$480. RECEIVERS ARE AT ALL TIMES PROPERTY OF DIRECTV AND MUST BE RETURNED UPON CANCELLATION OF SERVICE OR ADDITIONAL FEES MAY APPLY. VISIT [directv.com](http://directv.com) OR CALL 1-800-DIRECTV FOR DETAILS.** Programming, pricing, terms and conditions subject to change at any time. Pricing residential. Taxes not included. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at [directv.com/legal](http://directv.com/legal) and in first bill. NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the teams indicated. ©2009 DIRECTV, Inc. DIRECTV and the Cyclone Design logo are registered trademarks of DIRECTV, Inc. All other trademarks and service marks are the property of their respective owners.